



About ficonTEC

ficonTEC Service GmbH is an innovative high-tech company that has quickly established itself in a highly specialized market since 2001. With continuous growth and innovative development, we are a recognized market leader in the automated assembly and testing of optoelectronic components and (hybrid) photonic devices. Our company develops advanced solutions such as high-precision die bonding, fiber alignment, and laser soldering systems, which are critical for manufacturing cutting-edge photonic devices like LiDAR sensors, high-speed data transceivers, and silicon photonics. These technologies are paving the way for advancements in telecommunications, autonomous vehicles, and medical diagnostics.

Our company-wide goal is to set up top-notch technology that facilitates our customers from around the world in building tomorrow's optoelectronic devices. We believe in equal opportunity, with employees committed to diversity and inclusion, offering a vibrant working environment.

Are you looking for a job in a forward-looking industry? Then become part of our strong and experienced team as a

Field Service Engineer Winter Park, Florida

Your Responsibilities

- Installation, qualification, SAT, and commissioning of ficonTEC systems at customer sites worldwide
- Troubleshooting mechanical, electrical, optical, pneumatic, software, and process-related issues on automated assembly and test systems
- Support of preventive maintenance, corrective maintenance, and emergency service activities
- Optimization of automated processes in collaboration with customers
- Training customers on machine operation, software, maintenance, and best practices
- Documentation of service activities, root cause findings, and corrective actions through service reports and internal systems
- Close collaboration with engineering, software, applications, and manufacturing teams to resolve technical issues
- Support of machine upgrades, retrofits, and continuous improvement initiatives
- Assistance with spare parts recommendations and identification of service and upgrade opportunities
- Participation in customer and project meetings as required
- International business travel as part of a globally active company
- Travel throughout the United States, Canada, and occasionally internationally



Your Profile

- Completed degree in electrical engineering, mechanical engineering, optics, physics technology (or comparable/similar courses of study)
- Relevant professional experience in a comparable position within a medium-sized manufacturing company is desirable
- Experience in using and applying a common programming language
- You impress with your communication skills and know how to strike a successful balance between the requirements of the organization and the expectations of our customers—both internally and externally
- For you, success is a team effort consisting of cooperation and partnership.
- You complement your independent, committed, and goal-oriented approach with a careful and conscientious work style.
- Willingness to travel nationally and internationally up to 35%
- Strong written and verbal English skills
- Hands-on mentality

We offer

- Flexible working hours
- Medical, dental and life insurance
- 401k retirement savings plan
- Generous paid time off
- Exciting, international clients from a wide range of industries
- Professional Onboarding program and individual support
- Opportunities for cross-functional development in automation, applications, and project coordination

Are you interested?

Then accept the challenge and send your application (cover letter, resume and salary requirement) to:

usa@ficontec.com

You can find out more about ficonTEC here:

www.ficontec.com